

# Candidate Information Booklet

Please read carefully



The Environmental Protection Agency (EPA) intends to hold an open recruitment competition for the purpose of recommending suitably qualified persons for the position of:

**Competition Name: Programme Manager – Water Management**

**Post Number: 000433**

**Location: EPA Headquarters, Wexford or the EPA Regional Inspectorate in Dublin**

**Closing Date: 4.00pm on Thursday 5<sup>th</sup> September 2024**

The Environmental Protection Agency is an equal opportunities employer and is committed to principles of good recruiting practice.



<b>Employing Authority:</b>	Environmental Protection Agency (EPA)
<b>Position Title:</b>	Programme Manager – Water Management
<b>Post Number:</b>	000433
<b>Salary Scale:</b>	€101,894 to €126,035 (PPC Rate) per annum includes provision for two Long Service Increments after three and six years respectively on the maximum of the scale for permanent staff (A modified scale may apply to existing public/civil servants)
<b>Annual Leave:</b>	30 days per annum
<b>Location:</b>	EPA Headquarters, Wexford or the EPA Regional Inspectorate in Dublin
<b>Office:</b>	Office of Evidence and Assessment
<b>Panel Information:</b>	A panel will be formed for the purpose of filling this post and will expire once an appointment has been confirmed.

## Our Organisation

### Who We Are:

The EPA is an independent regulatory body established in 1992. Its purpose is “to protect, improve and restore our environment through regulation, scientific knowledge and working with others”. The EPA has a broad environmental remit and plays a key role in environmental regulation, provision of knowledge and advocacy for the environment.

Further information in relation to the EPA is available on our website [www.epa.ie](http://www.epa.ie)

### Some of our staff at work:



### Key Benefits of Working at the EPA:

You will have the opportunity to carry out purposeful work that makes a difference and impacts on our society and people. Not only do we have exciting career opportunities in many disciplines, there are also great benefits to working in the EPA. Check out some of these benefits:

### Benefits package

A comprehensive benefits package is available for all staff. This includes excellent career progression opportunities with public sector pay rates, pension benefits and annual leave entitlements. We also offer a 35-hour work week which includes flexible working hours and flexi leave for most grades. [Check out the specific benefits for this role.](#)

### Blended working

The blended working model adopted by the EPA provides us with an opportunity to direct and shape the future of our work in a way that takes full advantage of this new way of working. It is one of our flexible working options and will reduce commutes, contribute to improving well-being and work-life balance.

### Health and Wellbeing

The health and wellbeing of our staff is a priority for the EPA. Now more than ever we recognise the importance of caring for our mental and physical health and general wellbeing. We have an active Wellbeing Group who organise events and positive initiatives to help us stay well and create an open and supportive culture for everyone. We are proud to say we have been accredited with the 'The KeepWell Mark' award which is an evidence-based accreditation for health and wellbeing standards.

### Continuous Professional Development

Our staff can avail of excellent learning and development opportunities and we are fully committed to continued professional development. We offer many opportunities to develop through on the job learning, by engaging with multi-disciplinary teams across the organisation and through generous formal internal and external training. Our further education schemes include financial assistance for degrees, diplomas and masters to help you develop your career.

### Equality, Diversity and Inclusion (EDI)

We are committed to creating an environment that promotes equality, diversity and inclusion. Our workforce is made up of a wide range of employees with diverse backgrounds, circumstances and skills, they are our greatest asset. Through our EDI policy and our core values and behaviours we continue to demonstrate high standards in how we attract, develop and retain staff to ensure the commitment, engagement, wellbeing and performance of our workforce.

## The role and how to apply

### Overview of the Role:

The EPA is recruiting a Programme Manager to lead and manage the EPA's Water Management Programme. This is an exciting career opportunity to join the EPA's senior management team. This career opportunity comes at a critical time in terms of driving and influencing national water quality improvements using scientific knowledge and evidence.

The Water Management Programme is based in the EPA's Office of Evidence and Assessment (OEA). The Water Programme has responsibility for overseeing and implementing the national water quality monitoring programme and the national hydrometric monitoring programme to assess flow and levels in rivers, lakes and groundwater. The programme has a key role in assessing and reporting on the pressures impacting on water quality and the effectiveness of measures. The Water Management Programme works collaboratively across the EPA to deliver our water quality goals.

The successful candidate will lead and manage the Water Management Programme which covers three main areas including:

- **Ecological Monitoring and Assessment** - biological monitoring and assessment of surface waters, and national reporting on water quality as part of Ireland's national Water Quality Monitoring Programme
- **Hydrometrics and Groundwater** - monitor river flows and the water levels of rivers, lakes and groundwater by operating a hydrometric network of surface water and groundwater monitoring stations in Ireland, as part of the National Hydrometric Programme.
- **Catchment Science and Management** - brings together and analyses science and data from a wide range of sources to characterise and assess how the main pressures in our catchments affects our waters. This team is also responsible for reporting bathing water quality.

The successful candidate will lead this broadly scoped Programme and manage a multidisciplinary team of approximately 47 staff.

The Programme Manager also holds a key position in the senior management team of the EPA and will report to the Director of the Office. As such, the successful candidate will have responsibility for developing and implementing the EPA's strategy and embedding a strong organisational culture that contributes to the achievement of the EPA's values and overall objectives.

Programme Managers have specific responsibilities for the work area to which they are assigned. They also contribute to achievement of corporate objectives set out in the EPA Strategic Plan and the achievement of specific corporate objectives assigned to their role.

The person appointed should have the capacity to lead other EPA Programmes in the future as the assignment and area of work may subsequently change in accordance with organisational requirements.

### **The specific duties assigned to this post include:**

- Lead and effectively manage a team of scientific professionals across the EPA's water management functions – e.g. ecologists, biologists, catchment scientists, hydrometrics - including performance management, training and development.
- Provide leadership and direction in the delivery of water quality monitoring, integrated assessment, reporting, the provision of technical and policy advice, and communications related to water quality.
- Oversee the operational delivery of the national Water Quality Monitoring Programme to provide a coherent and comprehensive national overview of the ecological and chemical status of surface waters and the quantitative and chemical status of groundwaters.
- Provide technical leadership and direction to EPA's catchment science to develop and further improve understanding of the main pressures impacting water including characterisation, model and tool development.
- Proactively engage with and build relationships with a broad range of national stakeholders to support water quality policy development and implementation including Government Departments, State Agencies, Local Authorities and representative organisations.
- Drive a culture of innovation across the Water Management Programme to identify, trial and adopt best practice and new technologies to increase the efficiency and effectiveness of our work.
- Further grow and develop the Water Management Programme to support national environmental policy development and decision-making related to, for example, climate adaptation, land use developments and health.
- Provide support and guidance to senior managers to help them lead their teams, maintain purpose and focus and contribute effectively to delivering on the EPA strategic goals in an innovative, lean and efficient manner.
- Proactively collaborate and support EPA colleagues and wider organisational teams to protect and improve water quality.

### **General duties may include:**

- Providing effective leadership and promoting innovation in a changing environment.
- Promoting a positive Health and Safety culture within the programme and overseeing adherence to Health, Safety and Welfare protocols.

- Manage a significant annual operational budget for the Programme including budget preparation, management and control.
- Participating in the EPA Senior Management Network to inform the development and implementation of the EPA Strategic Plan.
- Developing and implementing annual work programmes and monitoring and evaluating progress and performance.
- Developing a strong culture of continuous learning and knowledge sharing considering individual and team capabilities, skills and performance and leading multi-disciplinary teams.
- Providing advice and support to EPA Board on water management and emerging technical issues.
- Analysing and interpreting complex environmental/technical issues.
- Dealing with the public, media and various external stakeholders.
- Liaising and providing technical support to Government Departments, State Agencies, Local Authorities and other stakeholders in relation to environmental issues.
- Representing the EPA at National and international level.
- Such other duties/activities as may be assigned from time to time.

## Essential Requirements:

Candidates must have on or before **4pm on Thursday 5<sup>th</sup> September 2024**

1. An appropriate qualification (minimum NFQ Level 8) in Science, Engineering or in another relevant discipline;
2. A minimum of 10 years' **relevant** work experience to include a minimum of 5 years' senior management experience with a proven track record of leading and managing multidisciplinary teams across dispersed locations;
3. A proven ability to deliver targeted/strategic objectives and change through planning, organisation and application of resources (including budgets);
4. Excellent interpersonal and communication skills (verbal and written), including demonstrable experience in the preparation, analysis and presentation of reports and complex information to different audiences including internal stakeholders, Government Departments, the public and other stakeholders;
5. A demonstrated ability to think and act strategically, including taking an integrated approach in preparing recommendations and advice to large organisations, the public and other stakeholders;
6. Proven experience of driving a culture that values teamwork, collaboration, innovation and customer service;
7. Proven experience in building and maintaining relationships with key stakeholders;
8. Applicants must hold and maintain a current full driving licence valid for driving in Ireland.

In addition to the specific requirements set out above, candidates must be able to demonstrate that they possess the required competencies identified for effective performance as set out in **Appendix A**.

## Eligibility to Compete and Certain Restrictions on Eligibility

Eligible candidates must be:

(a) A citizen of the European Economic Area (EEA). The EEA consists of the Member States of the European Union, Iceland, Liechtenstein and Norway; or

(b) A citizen of the United Kingdom (UK); or  
(c) A citizen of Switzerland pursuant to the agreement between the EU and Switzerland on the free movement of persons; or

(d) A non-EEA citizen who has a stamp 4\* or a Stamp 5 visa;

\*Please note that a 50 TEU visa, which is a replacement for Stamp 4EUFAM after Brexit, is acceptable as a Stamp 4 equivalent.

### Selection Information Note for the Post of Programme Manager:

The EPA will use the essential criteria to shortlist candidates and scoring will be based on the information contained in the relevant sections of the application form for the role of **Programme Manager Water Management Programme**.

Applicants must demonstrate, by reference to specific achievements in their career to date that they possess the qualities, skills and knowledge required for the role of **Programme Manager Water Management Programme** as identified in the 'Essential requirements'.

The EPA will convene an expert board to carry out the competitive stages of the selection process to the highest standard of best practice.

### Required Competencies

- Leadership and strategic direction
- Customer and stakeholder focus
- Building relationships and communication skills
- Management and delivery of results
- Judgement, analysis and decision making
- Specialist knowledge/expertise & self-development

Further information regarding competencies is available in Appendix A.

### How to apply:

Application Forms and Candidate Information Booklets are available from the careers section on the EPA website [www.epa.ie](http://www.epa.ie).

Please note that cover letters and CVs are not required and should not be submitted. Only applications submitted by email on the official EPA application form for this competition will be accepted. Applications will not be accepted after the closing date and late applications will be ineligible for consideration. Therefore, it is your responsibility to ensure that you have allowed adequate transmission time for receipt of your application. Applicants must ensure they retain a copy of the email submitted to including the date and time in case of any queries. Canvassing is prohibited.

**Important Note: Closing Date for Applications is 4.00pm on Thursday 5<sup>th</sup> September 2024.**

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### Email Instructions for Submitting your Application Form:

The following naming convention should be used as your **email subject heading**:

- Post Number and Post name: e.g., 000433 Programme Manager Water Management Programme.

Your application form should be **attached** to your email using the following naming convention:

- Post number and applicant name: e.g., 000433 Mary Smith
- A typed signature may be used.

**Important Note:** Application forms must be completed and sent to [recruitment@epa.ie](mailto:recruitment@epa.ie).

Electronic applications will be accepted in Microsoft Word or a readable PDF file format. A readable PDF file format is when a Microsoft Word document is converted to a PDF document, using the 'Saved as' or 'Save a Copy' function in Word and selecting the file type as '.pdf'. The PDF text should appear on the screen in the correct orientation.

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### Candidates with Disabilities

Candidates who would like to avail of reasonable accommodations are asked to submit a psychologists/medical report. The purpose of the report is to provide the EPA with information to act as a basis for determining reasonable accommodations where appropriate.

These reports must be forwarded by email to [recruitment@epa.ie](mailto:recruitment@epa.ie) marked for the attention of the Disability Officer, Human Resources before the closing date for applications for this competition.

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### Selection Information

The EPA will use the Information in the application form to shortlist candidates and scoring will be based on the information contained in the application form for the role of **Programme Manager Water Management Programme**. Applicants must demonstrate, by reference to specific achievements in their career to date, that they possess the qualities, skills and knowledge required for the role.

The EPA will convene an expert board to carry out the competitive stages of the selection process to the highest standard of best practice. Interviews are likely to be held in person, in **October 2024**. A second-round interview may be held if required.

For more information in relation to the selection process please see **Appendix B**.

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### Important Notice

The above represents the principal conditions of service and is not intended to be the comprehensive list of all terms and conditions of employment which will be set out in the employment contract to be agreed with the successful candidate.

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### Confidentiality and Freedom of Information

Subject to the provisions of the Freedom of Information Act, 2014, applications will be treated in strict confidence. All enquires, applications and all aspects of the proceedings are treated as strictly confidential and are not disclosed to anyone, outside those directly involved in that aspect of the process. Personal information supplied by applicants may be stored by electronic means e.g., in a database, for use solely for the purposes of processing your candidature and should you be successful, retained by the EPA's HR Team for employment purposes. Certain items of information, not specific to any individual, are extracted from computer records for general statistical purposes. The provisions of the Data Protection Act, 1988 - 2018 will be fully complied with. Candidate records are retained electronically for a period of one year.



## Salary and Benefits

### Remuneration:

**Salary Scale:** \*€101,894 to €126,035 (PPC Rate) per annum includes provision for two Long Service Increments after three and six years respectively on the maximum of the scale for permanent staff. \*(A modified scale may apply to existing public/civil servants)

Candidates should note that new appointments will be at the minimum of the scale and the rate of remuneration will not be subject to negotiation and may be adjusted from time to time in line with Government pay policy. Long service increments may be payable after three (LSI-1) and six (LSI-2) years of satisfactory service at the maximum of the scale.

Increments are normally awarded annually subject to satisfactory performance; however, payment of increments and or the rate of remuneration may be adjusted from time to time in line with Government pay policy.

**Important Note:** Candidates should note that different salary terms and conditions may apply if, immediately prior to appointment, the appointee is/was a serving civil or public servant.

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### Location

The post may be in EPA Headquarters, Wexford or the EPA Regional Inspectorate in Dublin.

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### Annual Leave

30 days per annum.

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### Tenure

The term of appointment for the role will be permanent and pensionable. The appointee will be required to serve a twelve-month probationary period. If at any time during this probation it appears that the appointee would not be suitable for final appointment, the probation will be terminated.

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### Hours of Attendance

Hours of attendance at work will be arranged from time to time by the EPA and will amount to 35 hours net per week. Normal working hours will be 9.00 a.m. to 5.00 p.m. with a minimum of 30 minutes for lunch. The EPA operates of a flexible working hours scheme, flexi-leave is not available to this senior management grade.

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### Blended Working Policy

Blended working is part of the EPA commitment to be an employer of choice and it supports the organisation's ability to retain and attract high quality talent.

The EPA has a blended working arrangement with a minimum of two and a half days in the office/on site. Further details about the EPA policy in relation to blended working are available on request.

### **Business Travel**

When absent from place of work on duty appropriate travelling expenses and subsistence allowances will be paid subject to the normal Department of Public Expenditure and Reform regulations.

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### **Sick Leave**

Pay during properly certified sick absence, provided there is no evidence of permanent disability for service, will apply on a pro-rata basis, in accordance with the provisions of the Public Service Sick Leave Scheme.

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### **Superannuation and Retirement**

The successful candidate will be offered the appropriate superannuation terms and conditions as prevailing in the Civil Service at the time of being offered an appointment. In general, an appointee who has never worked in the Public Service will be offered appointment based on membership of the Single Public Service Pension Scheme ("Single Scheme"). Full details of the scheme are at [www.singlepensionscheme.gov.ie](http://www.singlepensionscheme.gov.ie).

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Where the appointee has worked in a pensionable (non-single scheme terms) public service job in the 26 weeks prior to appointment or is currently on a career break or special leave with/without pay different terms may apply. The pension entitlement of such appointees will be established in the context of their public service employment history.

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### **Declaration**

Applicants will be required to declare whether they have previously availed of a Public Service Scheme of incentivised early retirement. Applicants will also be required to declare any entitlements to a Public Service pension benefit (in payment or preserved) from any other Public Service employment and/or where they have received a payment-in-lieu in respect of service in any Public Service employment.

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### **Pension Abatement**

If an appointee has previously been employed in the Civil or Public service and that appointee is entitled to or in receipt of a pension from the Civil or Public Service or where a Civil/Public Service pension comes into payment during the appointee's re-employment that pension will be subject to abatement in accordance with Section 52 of the Public Service Pensions (Single Scheme and other Provisions) Act 2012.

Please note: In applying for this position, you are acknowledging that you understand that the abatement provisions, where relevant, will apply. It is not envisaged that the employing Body will support an application for an abatement waiver in respect of appointments to this position.

## Appendix A

### Level 1 Competencies — Effective Performance Indicators

	<b>Leadership &amp; Strategic Direction</b>	<ul style="list-style-type: none"> <li>Contributes to the overall vision of the EPA, setting strategic direction, focused goals and outcomes.</li> <li>Provides confident and credible leadership, setting high standards, facilitating high performance and tackling any performance problems.</li> <li>Aligns functions and resources and deploys people and skills to achieve strategic objectives for the benefit of the EPA.</li> <li>Creates an environment where teams resolve conflicts/disagreements in an open and constructive manner.</li> <li>Recognises and celebrates others' contributions &amp; achievements.</li> <li>Drives a culture that values collaboration, innovation, inclusiveness and diversity.</li> </ul>
	<b>Customer &amp; Stakeholder Focus</b>	<ul style="list-style-type: none"> <li>Builds customer's and stakeholders' confidence using own personal reputation and expertise in their field.</li> <li>Is seen as a role model in developing and maintaining strong customer and stakeholder relationships in order to achieve EPA strategic goals.</li> <li>Determines strategic direction and long-term outcomes to best meet customer's and stakeholders' evolving needs.</li> <li>Takes responsibility for ensuring that any identified customer and stakeholder improvements are actioned and have the desired effect.</li> </ul>
	<b>Building Relationships &amp; Communication Skills</b>	<ul style="list-style-type: none"> <li>Leads dialogue and negotiations to advocate and achieve successful outcomes.</li> <li>Negotiates agreement on highly sensitive and complex issues, internally and externally.</li> <li>Leads by example and is seen as a role model in effective communication.</li> <li>Inspires staff and external partners to engage fully with long term vision and strategic goals of the EPA.</li> <li>Develops and manages strategic communication for the business area.</li> <li>Engages proactively, with colleagues at all levels within the EPA and across other Organisations and builds strong professional networks.</li> </ul>

### Level 1 Competencies — Effective Performance Indicators

	<b>Management &amp; Delivery of Results</b>	<ul style="list-style-type: none"> <li>Takes overall responsibility for delivery of work programme in their area.</li> <li>Translates strategic priorities into clear outcome focused objectives and provide the energy and drive in achievement of these objectives.</li> <li>Balances operational goals with the EPA's strategic goals and ensures efficient use of resources to deliver results.</li> <li>Drives a performance and innovative culture allowing people autonomy and authority to deliver their objectives.</li> <li>Considers fully and manages the impact of strategic change on staff and organisation culture.</li> <li>Manages strategic relationships and delivery arrangements effectively to ensure ongoing value for money.</li> </ul>
	<b>Judgement, Analysis &amp; Decision Making</b>	<ul style="list-style-type: none"> <li>Makes well-informed decisions, understanding both the risks, impact and implications of those decisions.</li> <li>Sees the relationships between issues and considers the impact of decisions on the organisation's strategic goals.</li> <li>Maintains a broad view and takes confident decisions at a strategic level to move things forward to meet organisational goals.</li> <li>Strives to effectively balance the sectoral issues, political elements and the citizen impact in all decisions.</li> <li>Displays courage and strong leadership taking action on complex and difficult matters.</li> <li>Provides advice and guidance to others in making decisions.</li> </ul>
	<b>Specialist Knowledge/Expertise &amp; Self Development</b>	<ul style="list-style-type: none"> <li>Champions the strategic importance of people, talent management and development issues, building a strong culture and networks, of continuous learning and knowledge sharing.</li> <li>Keeps up to date with key departmental, sectoral, national and international policies and economic, political and social trends that affect the role.</li> <li>Role models continuous learning and self-development, evaluating own effectiveness and growth and planning next learning steps accordingly.</li> <li>Takes a strategic approach to succession planning and identifies the future capability needs of the EPA.</li> <li>Supports team to succeed, devotes time to empowering people through coaching, mentoring and sharing expertise/knowledge.</li> </ul>

## Appendix B

### Further Information on the EPA's Selection Process:

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#### Application:

Application Forms and Candidate Information Booklets are available from the careers section on the EPA website [www.epa.ie](http://www.epa.ie). Application forms must be completed and sent to [recruitment@epa.ie](mailto:recruitment@epa.ie).

Only applications submitted by email on the official EPA application form for this competition will be accepted. Applications sent to other email addresses will not be considered. Please note that cover letters and CVs are not required and should not be submitted. Canvassing is prohibited.

#### Please Note:

Applications will not be accepted after the closing date and late applications will be ineligible for consideration. Therefore, it is your responsibility to ensure that you have allowed adequate transmission time for receipt of your application. Applicants must ensure they retain a copy of the email submitted including the date and time in case of any queries.

An acknowledgement email will generally be issued in respect of all applications received (simply acknowledging receipt and it will not confirm eligibility or otherwise). If an applicant does not receive an acknowledgement email within 2 working days of date of submission, the applicant should contact [recruitment@epa.ie](mailto:recruitment@epa.ie) to ensure the application has been received.

The EPA accepts no responsibility for communication not accessed or received by an Applicant. Notification to attend interview will issue at least one week in advance. Candidates who do not attend for interview when and where required, will have no claim for further consideration and their candidature will be deemed to be withdrawn.

The EPA will not be responsible for any expenses, including travelling expenses, candidates may incur in connection with this competition.

Candidates must produce satisfactory documentary evidence of all qualifications claimed by them, on request. Failure to produce such documentary evidence when requested may lead to disqualification from the competition and/or termination of contract. Therefore, it is advised that you have this documentation available to you when making your application.

Should the person recommended for appointment decline, or having accepted it, relinquish it, the EPA may, at its discretion, select and recommend another person for appointment on the results of this selection process.

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## Shortlisting

Normally the number of applicants exceeds the numbers required to fill existing and future vacancies to that position. This means that while you may meet the eligibility requirements of the competition, if the numbers applying are such that it would not be practical to interview everyone, the EPA may decide to invite a smaller number to interview. The EPA will conduct a shortlisting process to select a group that based upon examination of the application forms, appear to be the most suitable for the role. *This is not to suggest that other candidates are necessarily unsuitable, or incapable of undertaking the job, rather that there are some candidates who better demonstrated their qualifications, relevant experience and or criteria.*

An expert board will examine the application forms against pre-determined criteria based on the requirements of the position. It is therefore in your own interest to provide a detailed and accurate account of your qualifications/ experience in your application and to fully demonstrate your ability to carry out the role outlined.

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## Interviews

A 1st round competency interview will be conducted in-person. A shortlist of Candidates may be invited to an in-person second-round interview. This will be the final stage of the selection process. An Interview Board will be appointed by the EPA to conduct the interviews. The interview will be based upon the EPA core competencies and the technical requirements for the role. Candidates invited for interview should familiarise themselves with the EPA competency framework for the **Level 1**. A description of the competencies is set out in Appendix A

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## Candidate review procedures in respect of the selection process

A request for an informal review/complaint may be made by a candidate against how the decision was made and/or how the selection process was carried out by a representative of the Agency. When requesting an informal review/complaint the candidate must clearly outline the reasons why they believe the selection process was unfair in their case. If, following the informal process, a candidate is subsequently not satisfied with the outcome, they can request a formal review process.

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## Informal Review

A request for an informal review/complaint must be in writing and must outline the facts that the candidate believe show that the selection process followed was incorrect. No additional information/evidence can be accepted. The request must be made within two days of notification of the decision, and will normally, take place between the candidate and a representative of the EPA who played a key role in the selection process or alternatively a

member of Human Resources. The role of the reviewer is not to reassess or remark the candidate, but rather to establish whether any errors occurred during any part of the selection process. The reviewer will consider whether:

1. The procedures set out in the selection process were followed correctly.
2. The original decision was made on the basis of correct and full information throughout the process.
3. The original decision was made appropriately.

If the candidate is not satisfied with the outcome of the informal process the formal review process, set out below, may be invoked. The candidate must invoke the formal process within two working days of the notification of the outcome of the informal process.

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### Formal Review of the Selection Process

A request for a formal review must be submitted by email to [recruitment@epa.ie](mailto:recruitment@epa.ie). When making a request for formal review, a candidate must support their request by outlining the facts they believe show that the action taken, or decision reached was wrong. A request for review may be refused if the candidate cannot support their request. A formal review will be carried out by two Human Resources staff.

The outcome will be notified to the candidate within ten working days.

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### Feedback

Feedback in relation to the selection process is available on request. If shortlisting is applied candidates who have not progressed to interview can request their score sheet. Feedback is available after the interview stage this feedback will be the competency score sheet and summary commentary (written). There are no specific timeframes set for the provision of feedback.

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### Canvassing

Canvassing is prohibited and will result in disqualification from the competition.

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### Appointment from Panel

Through this competition, the EPA will establish a panel of the successful candidates in order of merit. The panel will expire after an appointment has been confirmed. Qualification and placement on a panel is not a guarantee of appointment to a position. Candidates not placed at the expiry of the panel will have no claim to a position thereafter because of having been on the panel.

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### References

Prior to confirming an appointment, the EPA will make all such enquires deemed necessary, to determine the suitability of the candidate. The EPA will only contact the referees provided in your application should you come under consideration after the interview stage. Please note, should you be successful at final interview, we will require a reference from your current

employer prior to confirming appointment. Successful candidates will be required to complete a number of clearance processes such as health declaration or medical and any other relevant checks required for the particular role. Records are retained electronically for a period of one year.

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### Candidates Obligations

Candidates must:

- Have the knowledge and ability to discharge the duties of the post concerned.
- Be suitable on the grounds of character.
- Be suitable in all other relevant respects for appointment to the post concerned and if successful, they will not be appointed to the post unless they
- Agree to undertake the duties attached to the post and accept the conditions under which the duties are, or may be required to be, performed.
- Are fully competent and available to undertake, and fully capable of undertaking, the duties attached to the position.

Candidates in the recruitment process must not:

- knowingly or recklessly provide false information.
- canvass any person with or without inducements.
- interfere with or compromise the process in any way.
- record the interview or any feedback conversations.

Candidates who are found in breach of any of the above, will be disqualified from the campaign and any offer of employment may be revoked/terminated.

A third party must not impersonate a candidate at any stage of the process.

It is important to remember that this is a competitive process for a role where integrity is paramount. Sharing information on the selection process e.g., through social media or any other means, may result in you being disqualified from the competition.